



National Finance Center Customer Notification

Date of Notification: September 4, 2009

Subject: NFC Reporting Center

Database/Customer(s) Affected: All

Dear Customer:

The following reports have been temporarily removed from the NFC Reporting Center due to incorrect information posted within the report.

**PACS4513 Health Benefits
PACS4514 Carrier Transaction Details
PACS4515 Carrier Transaction and Summary
PACS4512 Carrier Transaction and Summary
Dental Plan Payment
RIF Register**

We are in the process of researching the issues. A follow-up notification will be sent once additional information is available but no later than 9/8/09.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-5230.

DA/M3-90-021/080

"Tip of the Week"

As a reminder, TSP loans, hardship withdrawals or aged based withdrawals are no longer directly deposited to your EFT account. The funds are disbursed in the form of a check to your address on file. Please ensure that your address on file is current before starting the application process.